

PROTECTION PLAN TERMS & CONDITIONS

The Vehicle Appearance & Wrap Preservation Program is designed to provide structured cosmetic maintenance and proactive care for professionally wrapped vehicles. These terms ensure quality, fairness, and long-term results for every client.

PROGRAM ELIGIBILITY

- Program enrollment is available **exclusively for vehicles wrapped by MAGNIColor**
- Vehicle must be in good condition at the time of enrollment
- Any pre-existing damage, staining, or edge failure may require correction prior to acceptance
- Program benefits apply only to the enrolled vehicle and are non-transferable

SCOPE OF SERVICES

The program includes **preventative cosmetic maintenance only**, as outlined in the selected plan. Services may include:

- Vinyl-safe hand washing and decontamination
- Visual inspections and wrap condition assessments
- Minor edge tucks, lifting corrections, and trim refinements
- Spot stain removal within defined limits
- Wrap-safe ceramic topper applications (where applicable)

All services are performed at **MAGNIColor's discretion** to ensure proper care and material longevity.

DEFINED LIMITS

To maintain consistency and prevent abuse, the following limitations apply:

- "Minor repairs" are defined as small edge lifts, localized corrections, or adjustments requiring **no more than 10–15 minutes per visit**
- Panel replacements, reprints, or extensive vinyl repairs are **not included**
- Deep scratches, tears, cuts, or material failure beyond cosmetic correction are excluded
- Color change wraps, textured films, and specialty materials may have adjusted service limits

EXCLUSIONS

The program does **not** cover:

- Collision damage or vandalism
- Improper care or abuse (automatic car washes, pressure washer misuse, harsh chemicals)
- Damage caused by off-road use, construction environments, or extreme conditions
- Removal or reinstallation of wrap components
- Repairs required due to neglect or failure to follow care guidelines

SCHEDULING & AVAILABILITY

- All services are performed by appointment only
- Members receive **priority scheduling**, but service timing is subject to shop availability
- Missed or unused services do not roll over month to month
- Program services must be redeemed within the active enrollment period

PAYMENT TERMS

- Program fees are billed monthly or annually, depending on selected plan
- A **12-month minimum commitment** applies unless otherwise specified
- Month-to-month options may be available at adjusted pricing
- Payments are non-refundable once services are rendered
- Pricing is subject to change with 30 days' written notice

PROGRAM PAUSE & CANCELLATION

- Program may be paused for short-term storage or seasonal use (approval required)
- Early cancellation prior to the minimum term may result in forfeiture of benefits or adjusted service pricing
- Magnicolor reserves the right to terminate enrollment if program terms are violated

QUALITY & DISCRETION

- All work is performed using vinyl-safe methods and manufacturer-approved materials
- Service recommendations are made in the best interest of the wrap's longevity
- Magnicolor reserves the right to decline services that could compromise wrap integrity

FLEET & COMMERCIAL VEHICLES

- Fleet pricing and service scope may vary by vehicle count and usage
- High-mileage or high-exposure vehicles may require customized service schedules
- Brand-specific standards may be applied to ensure visual consistency

ACKNOWLEDGMENT

Enrollment in the Vehicle Appearance & Wrap Preservation Program confirms acknowledgment and acceptance of these terms and conditions.

OUR GOAL

To protect the quality of your wrap, maintain its appearance, and extend its lifespan — while delivering consistent, professional care.